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Attorney's Docket No.: 3399.P122C

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: Bruce V. Schwartz

Application No. 09/839,858

Filed: April 20, 2001

For: Reducing Perceived Latency in  
Servicing User Requests on Low-  
Bandwidth Communication Channels

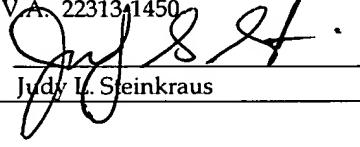
Examiner: Vaughn Jr., William C.

Art Unit: 2143

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Technology Center 2100

Sir:

In response to the Office Action mailed on May 7, 2004, please amend the  
above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which  
begins on page 3 of this paper.

Remarks/ Arguments begin on page 13 of this paper.